

# Introduction

Texas Senate Bill 1863 was passed in May of 2005. It mandated the development of the Collections Improvement Program. The Office of Court Administration was tasked with implementing the program. There was only one software program available for collections managers, but it was so primitive that not a single county in Texas used it. We weren't i-Plow, yet, but we responded to a Request for Information regarding collections software. By coincidence, we had already been developing our own database management software that we considered to be highly relevant; that with some adjustments and additions, would suit the collections effort very well. The Office of Court Administration agreed.

Dianna Spieker, the Treasurer of Tom Green County invited us to use her Collections Department for development. Tom Green County has used i-Plow to collect \$37,279,171.04 as of this writing in the Fall of 2023. They provide an excellent example for evaluating i-Plow's [Plan Performance & Expectations Report](#). Over the years, i-Plow.com, LLC has continued to "add to and adjust" what we came to call Government Collections & Compliance.

The two partners of i-Plow had combined experience of almost 30 years of county government IT experience when we started. We have been focused exclusively on government collections for nearly 20 years. We have automated the collections and compliance process of more than 40 counties.

An implementation can be as simple as a few courts in a small county to well over 60 court processes in a larger county. You would expect there to be differences between counties, but the key to our success has been our recognition of and ability to configure different processes for individual courts. Sometimes even multiple processes for a single court.

The original design specifications were rather limited. [Basic Data Entry](#) and [Plan Management](#) seemed to be all that was required. Over the years we have learned otherwise; our list of [Special Features](#) grows longer each year.